

## FAQ's

**1. If I have a light this year will it also be displayed in years to come?**

With your donation of \$100 a light will shine this December 2023 at CancerCare Manitoba. A new donation of \$100 the following year would need to be made to take part in the 2024 display.

A list of those who were honoured in 2022 can be found [here](#).

**2. I just made a gift of \$100 in September (or earlier) can I have it go toward a light?**

Donations cannot be moved. A separate donation would be required to take part in the display.

**3. Can I donate more than \$100 for my light?**

Yes, you are welcome to donate more than \$100 by calling our office to make a donation over the phone at 204-787-4177 or after you have made your \$100 donation and filled out your honouree info online you may use our general donation form found [here](#). The Shine a Light system is set up to take donations for lights only, but we appreciate your generosity to contribute to those touched by cancer through our general donation page.

**4. Can I make multiple donations of \$100 for multiple people?**

Yes, but this will require a separate transaction for each individual as we can only record one honouree at a time. If you wanted to have 3 lights shine for 3 different people. This would require 3 separate entries of the \$100 donation to accurately capture the three different honourees.

**5. Will I see my loved one's name displayed?**

Names will be displayed with the lights on the outside of CancerCare Manitoba (McDermot building) starting Dec 1, 2023. Donations must be made by **November 13th** to be included in the name display.

You can also email us at [special.events@cancercare.mb.ca](mailto:special.events@cancercare.mb.ca) and tell us who you Shine a Light for. This information may be used in our Foundation communications.

**6. Can I donate over the phone instead of online?**

Yes, donations for Shine a Light can be made over the phone by calling 204-787-4177. Our team will collect your honouree information to be included in the display and send cards as you wish. More than one donation can be made at a time over the phone for multiple lights if you wish.

**7. Can more than one name be acknowledged with a light?**

Only one individual will be recognized per light. If you wish to acknowledge multiple people it will require multiple donations of \$100 per person.

**8. Will multiple lights shine if more than one person donates in honour of the same individual?**

Yes, more than one light may shine if multiple people donate in honour of the same person. The name of the individual will only appear once on the honouree listing.

**9. I don't know the address or email of my loved one, how can I send a card?**

You may print a card found on the donation form to mail yourself or give out as you like. We also suggest emailing the e-card to your own address to print and forward as you like.

Our system does not record the email address you send cards to and also does not have the ability to tell us if the email address was incorrect. We encourage you to select the option to send the ecard to yourself as well in the donation form process.

For printed cards only one mailing address can be used online.

**Other Questions?**

**Please contact us at 204-787-4177**